

# Retail Integration Service

Retail Integration Service is an ISV solution installed in the Dynamics ERP system, acting as a bridge between standard Dynamics Retail and the POS system used in the stores.



## Known challenges

- Thorough understanding of data structure and format, as well as delivering the correct data.
- Using a POS other than CloudPOS requires extensive and costly custom coding for integration.
- Scaling the integration for more stores, more products, or more countries.
- Challenges related to data security between ERP and POS.

## Reliable integration solution between ERP and POS systems

Since the solution uses standard Retail functionality and data model, external POS systems can coexist with Microsoft's own CloudPOS.

There is no need to change POS systems, and thus no Big Bang rollout of both ERP and POS at the same time. If one wants to switch the POS to CloudPOS, this can be done store by store.

## Optimal integration of your data

- Imports sales from POS and processes it through standard Commerce functionality.
- Always contains a 'snapshot' of the current state of POS-relevant data.
- Supports a variable number of POS systems – both external and CloudPOS.
- Includes out-of-the-box integration in a predefined format that can be integrated with.



**Keep your current POS system.**



**Customized integration between ERP and POS systems.**



**Delivering the correct data format and understanding the data structure.**